



**“BUILT-UP PROCEDURE IN MANAGING AIR CARGO  
AT MASKARGO KLIA”**

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**BACHELOR OF BUSINESS ADMINISTRATION (HONS)  
INTERNATIONAL BUSINESS  
FACULTY OF BUSINESS MANAGEMENT UNIVERSITI  
TEKNOLOGI MARA  
KAMPUS BANDARAYA MELAKA**

**APRIL 2010**



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**Submitted in Final Report Proposal of the  
Requirement for the BACHELOR OF BUSINESS  
ADMINISTRATION (HONS), INTERNATIONAL  
BUSINESS**

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## DECLARATION OF ORIGINAL WORK



### BACHELOR OF BUSINESS ADMINISTRATION (HONS) INTERNATIONAL BUSINESS FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA BANDARAYA MELAKA

#### “DECLARATION OF ORIGINAL WORK”

I, KHAIRUL AZLY BIN RAMLY, (I/C NUMBER: 870518-46-5179)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees
- This project paper is the result of my independent work and investigation, except where otherwise stated
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:\_\_\_\_\_

Date:\_\_\_\_\_

## LETTER OF SUBMISSION

The Head of Program  
Bachelor of Business Administration (Hons) International Business  
Faculty of Business Management  
Universiti Teknologi Mara  
Kampus Bandaraya Melaka  
75300 Melaka.

Dear Sir/Madam,

### SUBMISSION OF PROJECT PAPER

Attached is the project paper titled "BUILT-UP PROCEDURE IN MANAGING AIR CARGO AT MASKARGO KLIA" to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi Mara.

Thank You

Yours sincerely,

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KHAIRUL AZLY BIN RAMLY  
2008280756  
Bachelor of Business Administration (Hons) International Business

## **ABSTRACT**

This study is about built-up procedures managing air cargo at MASkargo KLIA . It consists of introduction which will briefly explain the information on the background of the company, the issue and background of the study. This study will be focus on the built-up procedure managing the cargo by the company. It will briefly discuss about the problem that arise during the procedure used while loading and unloading cargo. The information gathering for this study will be based on an extensive research of the relevant journal, articles, websites including the company websites and related documents about the company handled the built-up procedure. The conclusion of this study was the outcome from the findings. Through the research, it shows based on the clear finding, result that are observed. The finding showed there are a little different between facts and company practice in gap analysis.